Champion EDUCATION TRUST

Person Specification

Post Title: **IT Technician**

Pay Scale – Grade E

Element	Essential/ Desirable	Assessment		
		Application Form	**Interview**	**Practical Test**
Qualifications				
Qualification or training relating to ICT Technician role	D	✔		
Evidence of Continuous Professional Development (CPD)	E	✔		
Experience & Skills				
Experience supporting IT systems	E	✔	✔	
Experience working in a school/education setting	D	✔		
Excellent troubleshooting skills	E	✔	✔	✔
Experience working with audio visual systems (eg Interactive Screens, projectors, simple audio systems)	D	✔	✔	✔
Experience working with and supporting Windows 10	E	✔	✔	✔
Experience of using Microsoft Office Products	E	✔	✔	
Working knowledge of current Microsoft server operating systems	E	✔	✔	
Working knowledge of Microsoft Active Directory	E	✔	✔	
Experience of Microsoft Office 365	D	✔	✔	
Experience of Hypervisors (eg VMWare, Hyper-V)	D	✔	✔	
Experience of Apple operating systems (IOS & MacOS)	D	✔	✔	
Working knowledge of network switches & WiFi	D	✔	✔	
Personal Qualities				
Highly organised, literate and articulate	E	✔	✔	✔
Highest levels of professional and personal integrity	E	✔	✔	
Commitment to undertake continuous personal professional development	E	✔		
Able to communicate effectively with a wide range of stakeholders	E	✔	✔	
Able to work well under pressure & prioritise workload	E	✔	✔	
Able to work as part of a team	E	✔	✔	
Full driving license and use of own vehicle, with a willingness to travel between Trust sites	E	✔	✔	